



— COLLEGE OF —  
**CHIROPRACTORS**  
— OF ALBERTA —

## Complaint Resolution Agreement Admission and Orders of:

Dr. Shannon Wandler

On:

December 9, 2025

Posting expiration date:

December 9, 2035

## **COMPLAINT RESOLUTION AGREEMENT**

Pursuant to section 55(2)(a.1) of the *Health Professions Act*

**BETWEEN**

**Dr. Shannon Wandler ("Dr. Wandler")**

---and---

**Ms. Colleen Wetter, Acting Complaints Director for the College of Chiropractors of Alberta (the "Acting Complaints Director")**

### **BACKGROUND MATTERS**

- A. The College of Chiropractors of Alberta or CCOA (the "College") is the regulatory body for the profession of chiropractic pursuant to the *Health Professions Act*, R.S.A. 2000, c. H-7 ("HPA").
- B. The term "College" means the College of Chiropractors of Alberta and all predecessor colleges under prior applicable legislation.
- C. On or about September 13, 2024, the College received a complaint concerning the conduct of Dr. Wandler on August 26, 2024 (the "Complaint") from LE (the "Complainant").
- D. The Complainant was approximately 20 weeks pregnant on August 26, 2024.
- E. The Complaint outlined the Complainant's concerns about Dr. Wandler's actions during and after an appointment while the Complainant was visibly pregnant and attending the appointment because of pain associated with her pregnancy.
- F. On October 15, 2024, the Complaints Director appointed the Acting Complaints Director to address the Complaint.
- G. On October 22, 2024, the Acting Complaints Director contacted the Complainant and Dr. Wandler about the Complaint and the start of an investigation, by the authority of the HPA.
- H. The Acting Complaints Director has received consent from the Complainant to resolve the Complaint.
- I. The Acting Complaints Director, under the authority of section 55(2)(a.1) of the HPA, has proposed this Complaint Resolution Agreement (the "Agreement") to Dr. Wandler to resolve the Complaint.

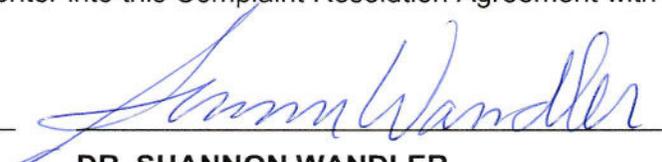
**IN CONSIDERATION OF** the terms and conditions set out herein, the Acting Complaints Director and Dr. Wandler hereby agree, and Dr. Wandler hereby acknowledges that:

1. At all times concerning the conduct in question, Dr. Wandler was a regulated member of the College.
2. Dr. Wandler acknowledges that on August 26, 2024:
  - a. He was resistant to accepting the Complainant's request to forgo a posture picture.
  - b. He failed to present an alternative method to assess the Complainant's posture when she declined to have a posture picture taken.
  - c. He failed to take steps to care for the Complainant who cried throughout the entire appointment and was experiencing visible distress.

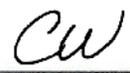
- d. He failed to follow up or instruct his staff to follow up with the Complainant after she left the clinic.
3. Dr. Wandler agrees to the following:
- a. Within 30 days of the date of the Agreement, Dr. Wandler will write an apology letter to the Complainant and submit it the Acting Complaints Director who will send it to the Complainant. The apology letter must be approved in advance by the Acting Complaints Director.
  - b. Within 6 months of the date of the Agreement, Dr. Wandler will successfully complete the patient communications online course (the "Course") and will provide written evidence of successful completion of the Course to the Acting Complaints Director within 14 days of completion: <https://www.cpepdoc.org/cpep-courses/enhanced-patient-communication-building-compassion-communication-and-trust-2/>.
  - c. Dr. Wandler is responsible for all costs associated with completing the Course and it shall not count towards his College Continuing Competency Program requirements.
  - d. Within 6 months of the date of the Agreement, Dr. Wandler will pay a fine of \$1,000 to the College.
  - e. Within 60 days of the date of the Agreement, Dr. Wandler will create a written policy to address adverse events and patient follow up after they leave the clinic.
  - f. The Agreement will be published with Dr. Wandler's name on the College's website for 10 years.
4. Dr. Wandler's conduct could be considered violations of the following parts of the College's Standards of Practice and Code of Ethics:
- a. Standard of Practice, 3.1: Informed Consent.
  - b. Code of Ethics, Principle 3: Beneficence.
  - c. Code of Ethics, Article 5: Informed Choice and Consent for Treatment.
5. Dr. Wandler agrees and acknowledges that if he does not comply with any term of this Agreement, the College may initiate a new complaint under section 56 of the HPA.

I, Dr. Shannon Wandler, have had the opportunity to seek legal advice from a lawyer in relation to this Complaint Resolution Agreement and have received legal advice. By my signature below, I hereby acknowledge that I voluntarily enter into this Complaint Resolution Agreement with the Acting Complaints Director.

December 9, 2025  
DATE

  
DR. SHANNON WANDLER

December 9, 2025  
DATE

  
COLLEEN WETTER, Acting Complaints  
Director of College of Chiropractors of Alberta