

CCOA

CONTINUING COMPETENCE PROGRAM SURVEY

**SURVEY RESULTS &
INTERPRETATION**

thecco.ca

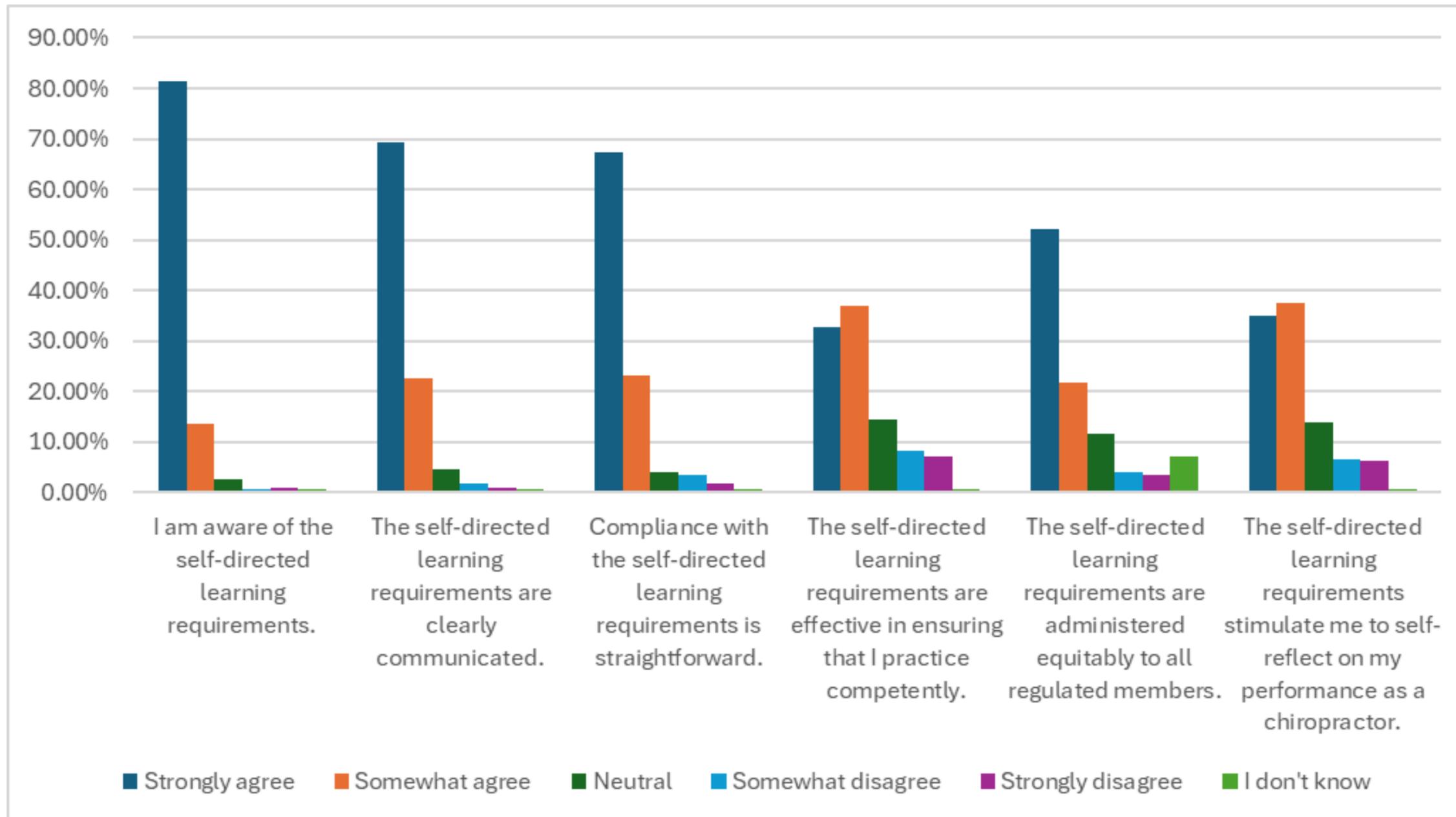
November 2024

CCOA Continuing Competence Program survey results

Agreement with statements regarding the self-directed learning component of the current CCP

Learning component

Figure One



What we learned...

- Awareness, communication, compliance and equitability are aspects of the CCP that are doing well.
- There is room for improvement in connecting the CCP more directly to continuing competence and having a CCP that encourages a more self-reflective practice.

Our next steps...

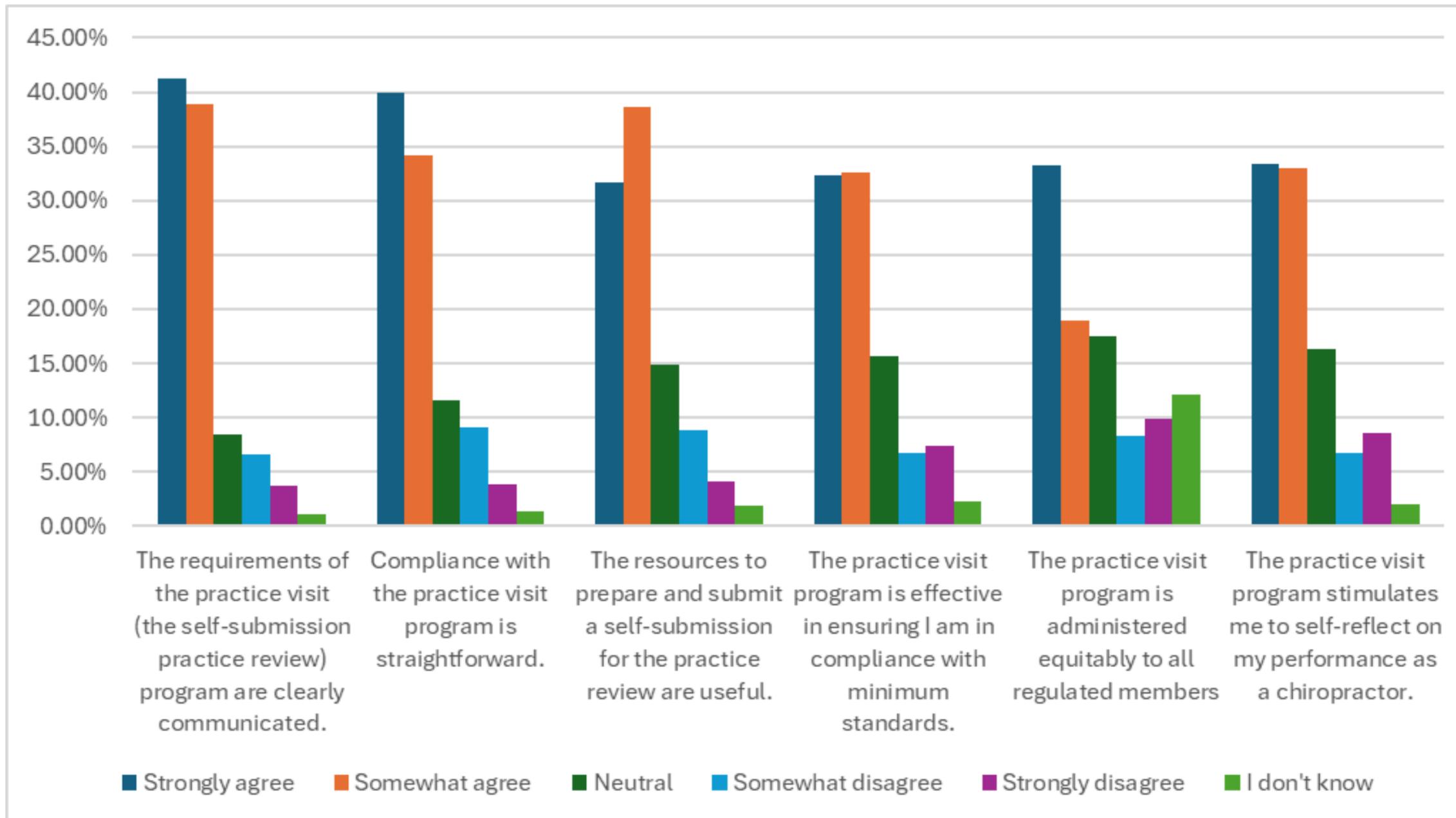
- Developing career-span competencies that can be more directly connected to the CCP.
- Consulting with the profession.
- Improving the program's self-reflective components.

CCOA Continuing Competence Program survey results

Agreement with statements regarding the practice visit program of the current CCP

Learning component

Figure Two



What we learned...

- The profession largely feels that the requirements and compliance are straightforward.
- There is room for improvement regarding:
 - Resources.
 - Connecting the practice visit program to standards of competence.
 - Standardization of evaluation and communication.
 - Facilitating self-reflection.

Our next steps...

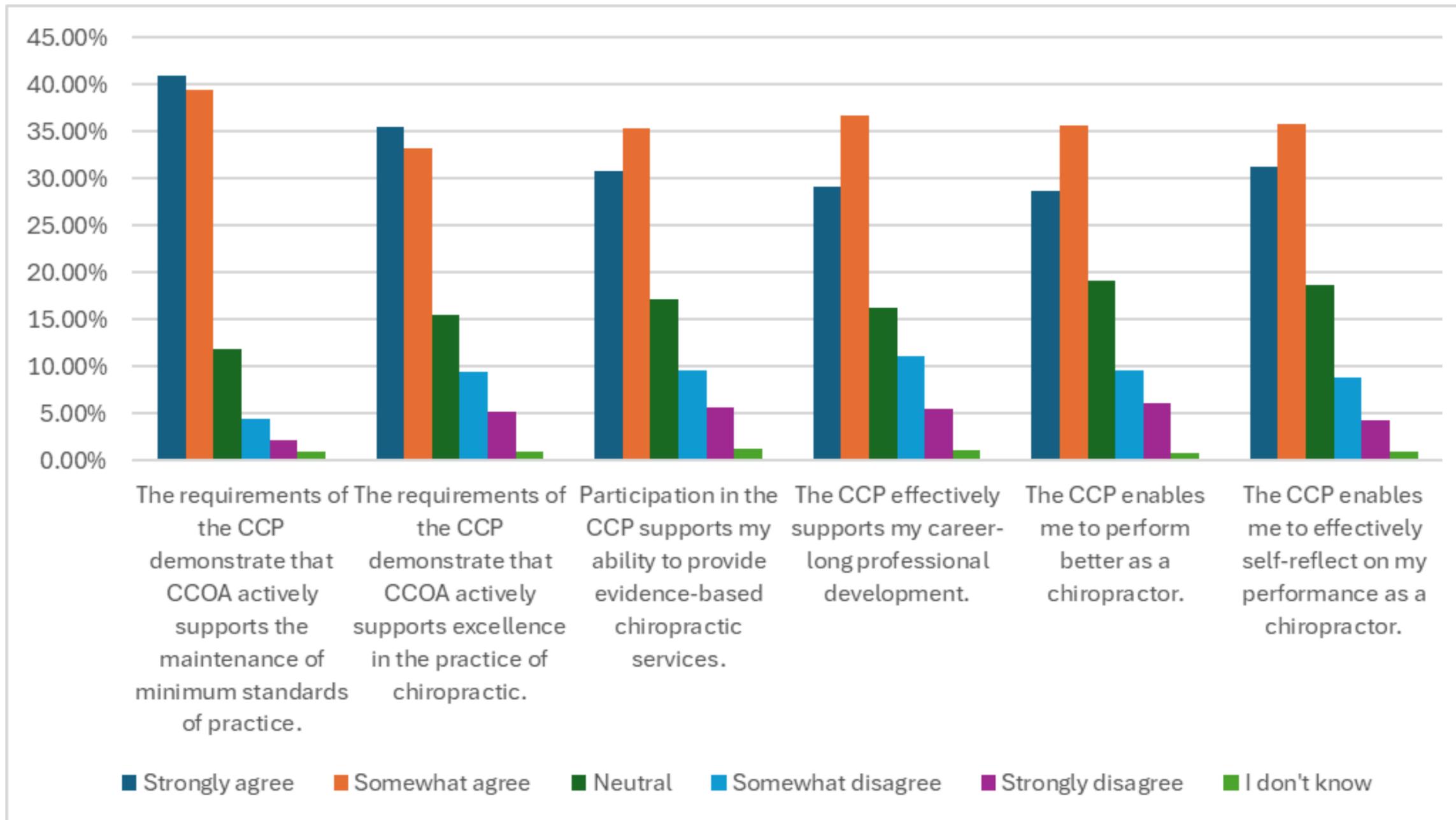
- Developing more robust resources for practice reviews.
- Improving communication of existing resources.
- Creating career-span competencies.
- Connecting practice visits more robustly to standards.
- Providing standardized training, evaluation and expectations to Clinical Advisors who review practice review submissions.

CCOA Continuing Competence Program survey results

Agreement with statements regarding the current overall CCP

Learning component

Figure Three



What we learned...

- The profession largely feels that the requirements of the CCP demonstrate that CCOA actively supports the maintenance of minimum Standards of Practice.

Our next steps...

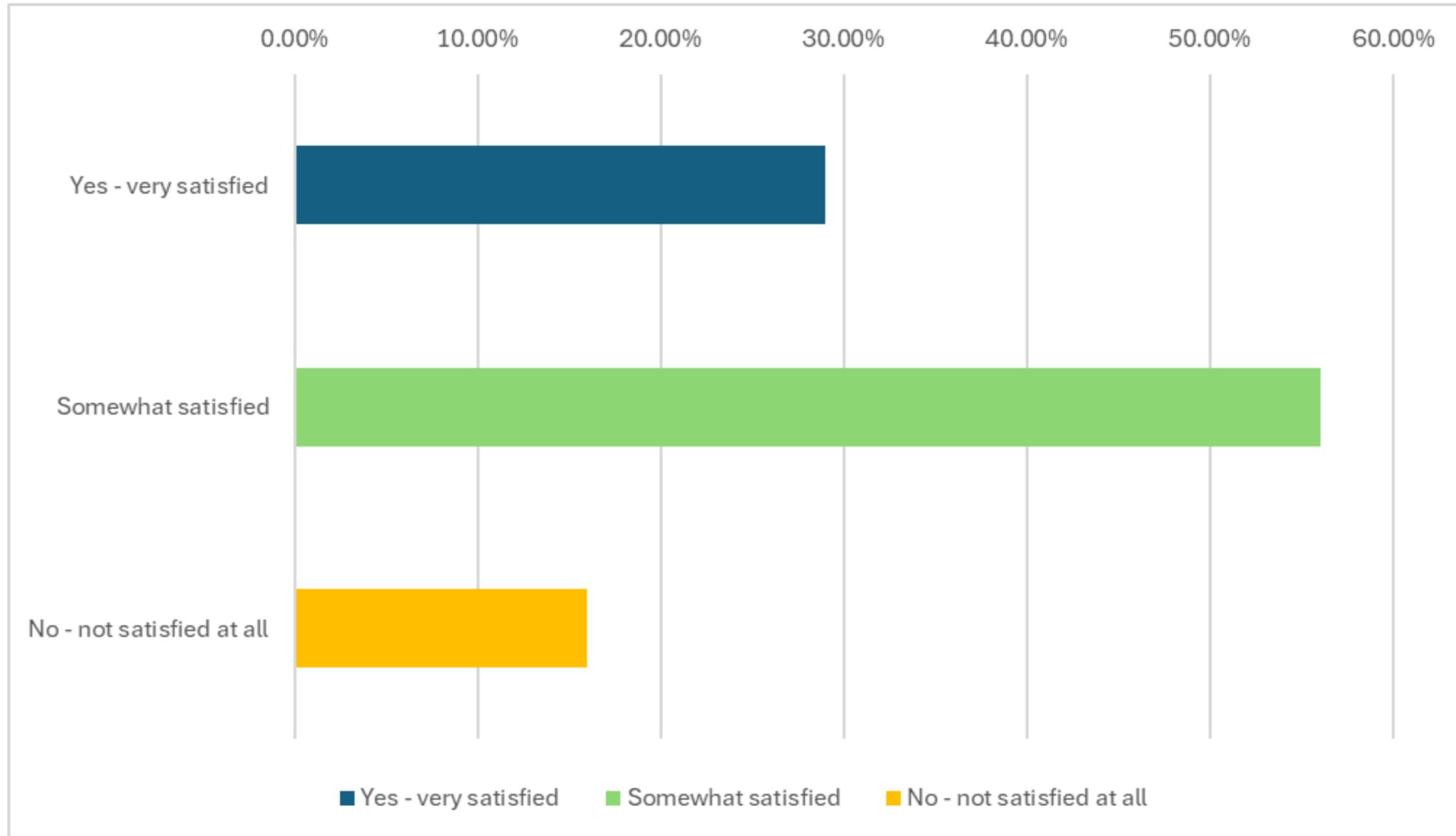
- Evaluating extending the time-period for the CC cycle to allow for credits over multiple years.
- Including self-reflection and submission of learning plans in the CCP.
- Creating career-span competencies that extend past minimum standards.
- Being more intentional about requiring continuing competence in evidence-based education.
- Clearly communicating evidence-based requirements.

CCOA Continuing Competence Program survey results

Overall satisfaction with the current CCP

Learning component

Figure Four



What we learned...

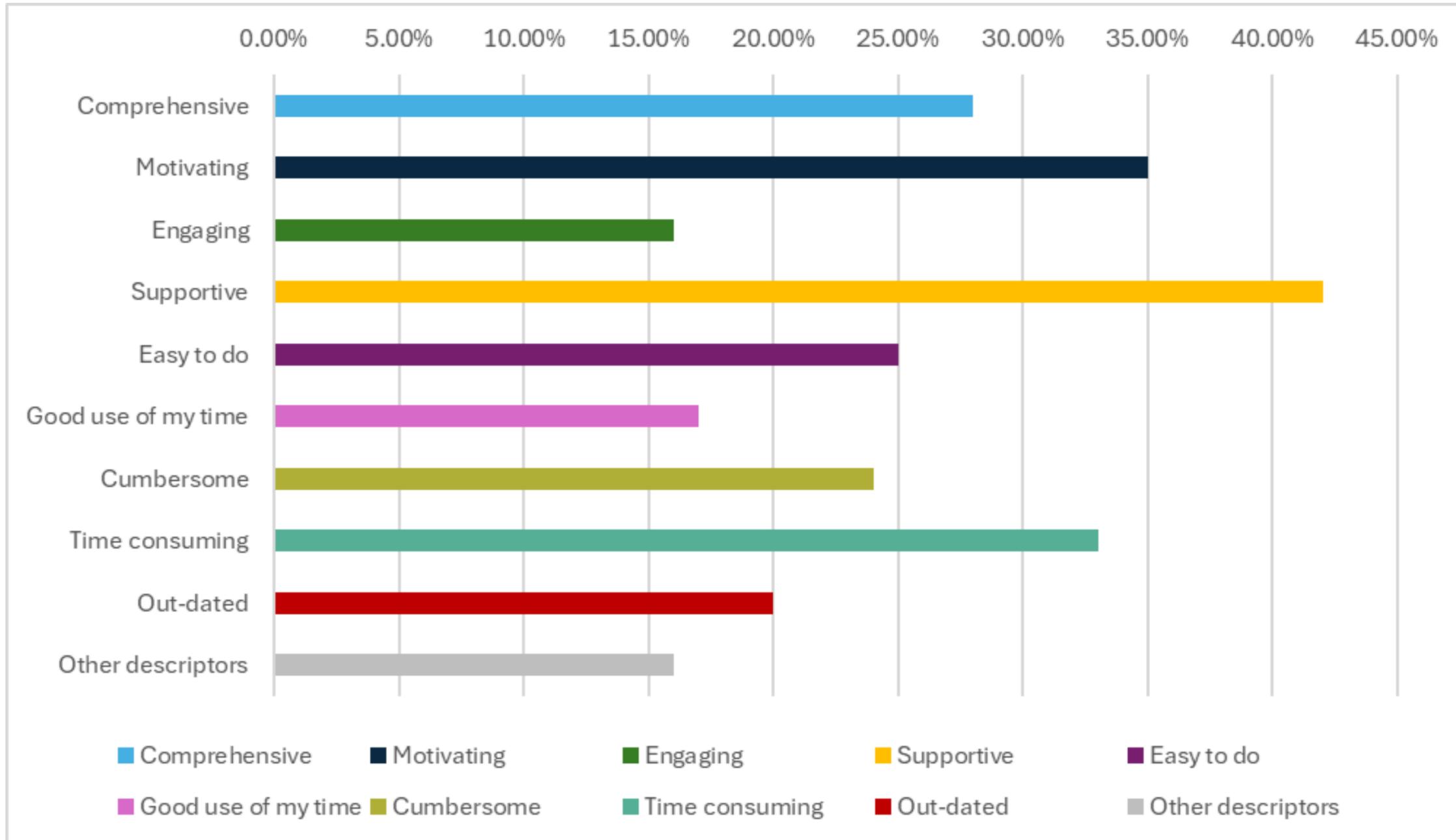
- 85% of respondents are satisfied or somewhat satisfied with the current CCP program.

Our next steps...

- Implementing elements of reflective practice.
- Establishing career-span competencies.
- Evaluating the current CCP relative to the public interest.
- Continuing to assess and evaluate the overall satisfaction.
- Committing to continuous improvement.

CCOA Continuing Competence Program survey results

Descriptors of the CCP



Learning component

Figure Five

What we learned...

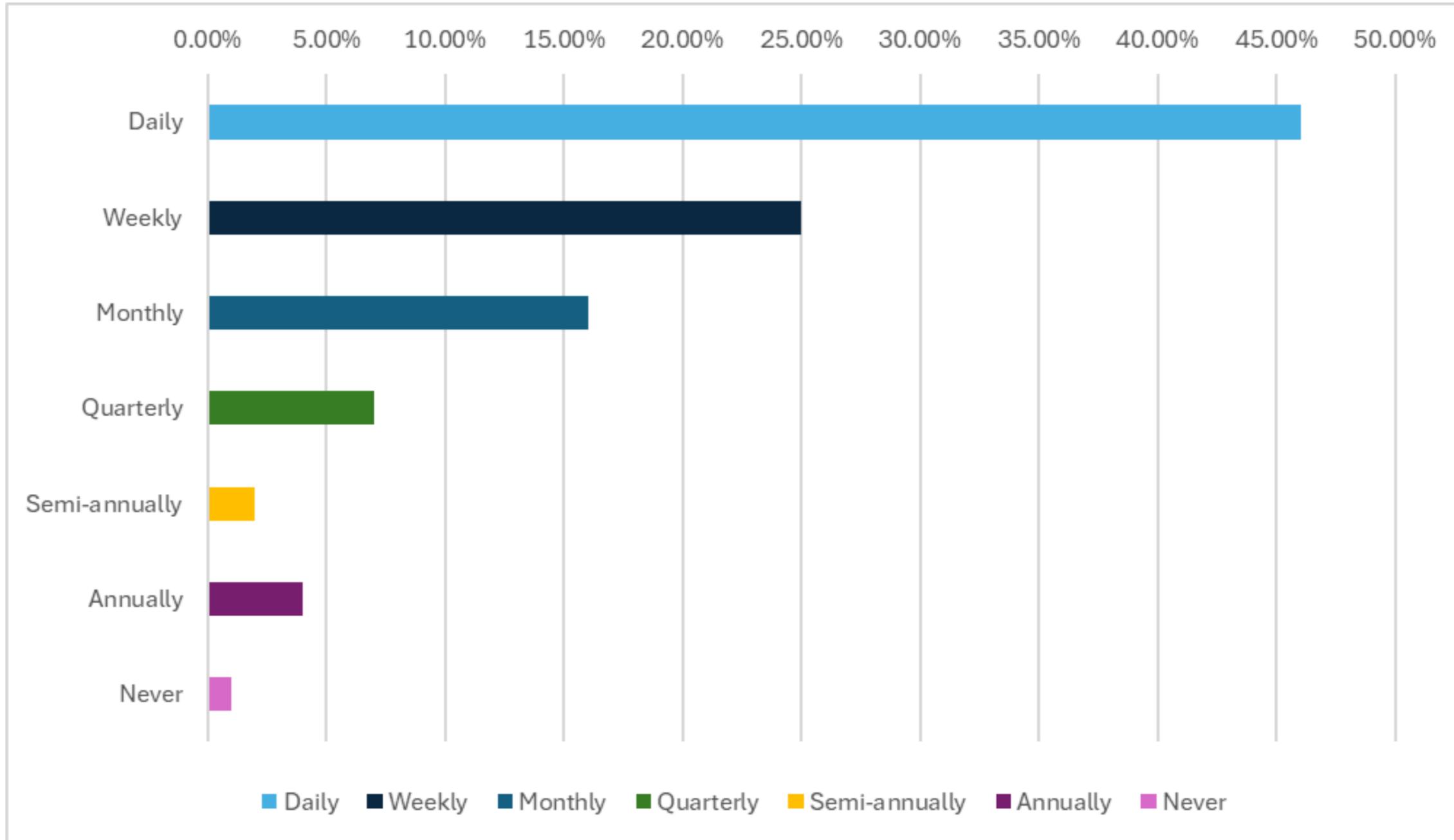
- The positive descriptors are greater than the negative descriptors.
- This suggests that despite the challenge, there is currently a positive perspective regarding the CCP.
- There is room for improvement regarding keeping the CCP current.

Our next steps...

- Considering periodic reviews of the CCP to maintain relevancy to current public and professional expectations.

CCOA Continuing Competence Program survey results

Frequency of self-reflection on performance



Learning component

Figure Six

What we learned...

- 85% of respondent chiropractors self-reflect on their performance on a regular basis (daily, weekly or monthly).

Our next steps...

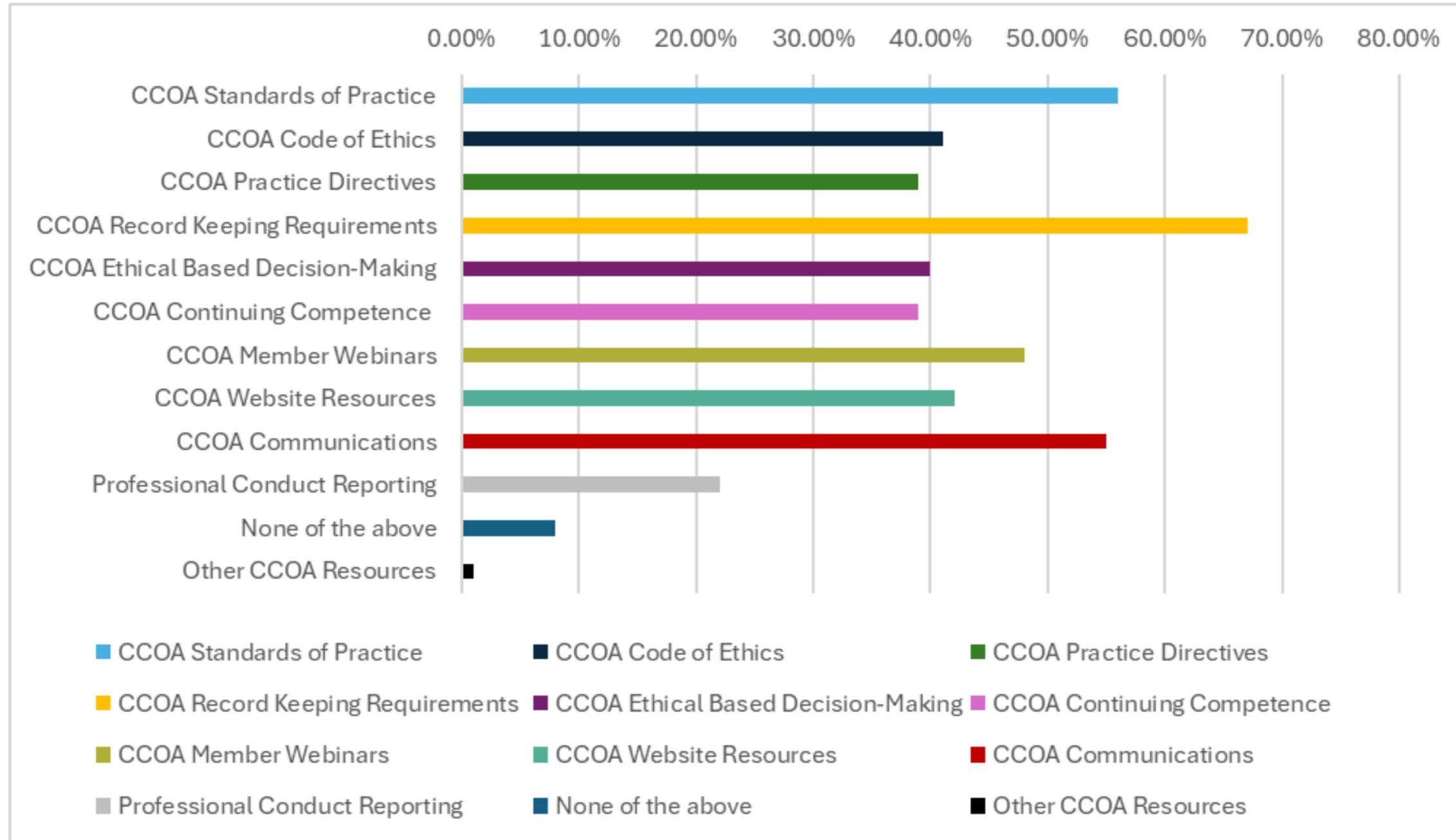
- Examining where the CCP can better facilitate a self-reflective practice.

CCOA Continuing Competence Program survey results

Helpful CCOA resources & tools

Learning component

Figure Seven



What we learned...

- CCOA tools are helpful to the profession.

Our next steps...

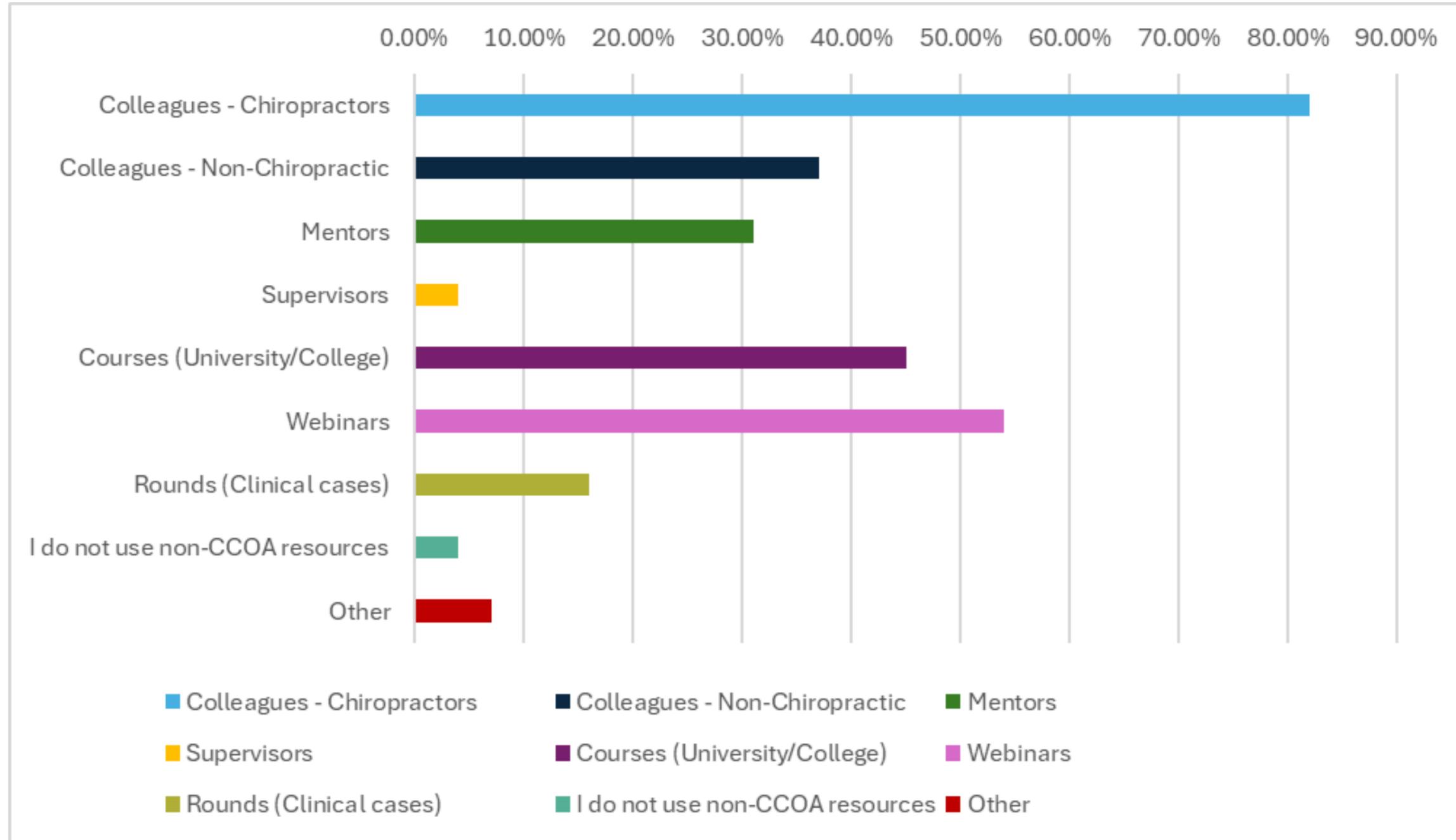
- Continue reviewing and improving resources to keep them current and relevant for the profession.

CCOA Continuing Competence Program survey results

Helpful non-CCOA resources/tools

Learning component

Figure Eight



What we learned...

- 96% of respondent chiropractors use resources outside of the CCOA to support their continuing competence.
- 82% of chiropractors connect with colleagues.
- Only 4% of respondents answered they do **not** use outside of CCOA resources.

Our next steps...

- Continuing development of the Member Orientation Program.
- Examining the processes and fees for course/seminar approval.
- Improving communication of the requirements for course/seminar approval.